

(b) What message do you get from the novel 'One Night@ the Call Center'?

Q-4 Attempt all questions (14)

(a) Write an essay following the given points below:

Reservation System in India

Introduction-Past and Present-Political Views-Objective Suggestions-Conclusion

(b) Write a short note on character of Shyam.

Q-5 Attempt all questions (14)

(a) What is the Process of Communication?

(b) What is Reading? Explain Skimming and Scanning.

Q-6 Attempt all questions (14)

(a) What are the Levels of Communication? Give appropriate examples for each.

(b) What are the Characteristics of Language?

Q-7 Attempt all questions (14)

(a) Write a letter to the principal of your college requesting to arrange a study tour.

(b) What is Nonverbal Communication? Give appropriate examples.

Q-8 Attempt all questions (14)

(a) Write a short note on 'English as a Language of Global Communication'.

(b) What is Verbal Communication? Mention its types with examples.

